

WHATSAPP BASED CUSTOMER HANDLING PROCESS WITH AI

Chatbot - a digital platform for Citizens - aims at providing an integrated support to Citizens in the public services domain. The platform provides platform to any government platform and enables information and support 24x7. Customers centric Chatbot is an unique initiative and objective platform for customers. This platform intends to accompany customers in their journey towards better and informed support 24x7 without depending on a manpower intensive call-centers. ChatBot is platform, which can easily integrate with WhatsApp API.

Advantages of WhatsApp Integrated Al Chatbot

Advantages of developing a WhatsApp Chatbot for your business enhanced customer service.

The WhatsApp chatbot platform is designed in such a way that it is integrable with Chatbot, ERP and various other business systems and enables seamless communication between businesses and customers. Creating a WhatsApp chatbot can help enterprises in performing a variety of tasks such as

Sending reminders, alerts, and notifications Responding to customer's complaints and queries in real-time

Helping customers to explore product catalog Sending updates on the ticket status and resolution Gathering customer feedback and more.











VISUAL SEARCH ENGINE

EASILY ADD IMAGE RECOGNITION AND REVERSE IMAGE SEARCH TO YOUR APPLICATIONS.

Integrate Visual Search Engine to automatically search and retrieve results from our index of images data bank with advance AI based technology. The working of the application of Visual Search Engine is based on Search and pre-defined custom parameters. Results generated by search engine depends on the input provided by user is in form of image and format of image can be uploaded to search engine to look for result in record of the Image data bank. Visual Search engine helps user to look for similar images in Image data bank / in record and show the results similar to it or search results based on the input provided by user related to image. Keeping track of all these types of search and maintaining all the records of data.

Our Features



Finds Images best matching



Integrates easily with your existing application



Supports metadata searching



Fast and Scalable to any size images collection

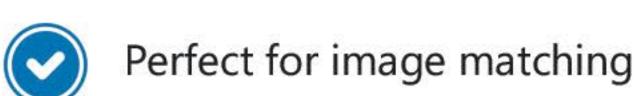


Solid and transparent backgrounds in images



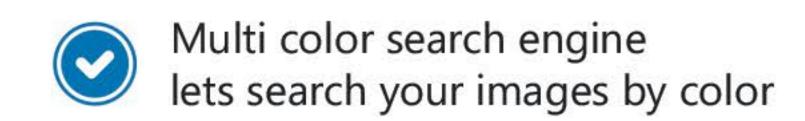
Extracts color palette of individual images or sets of images

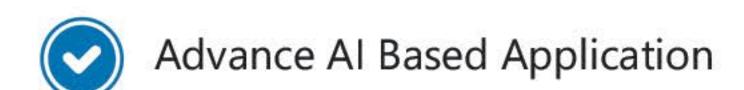












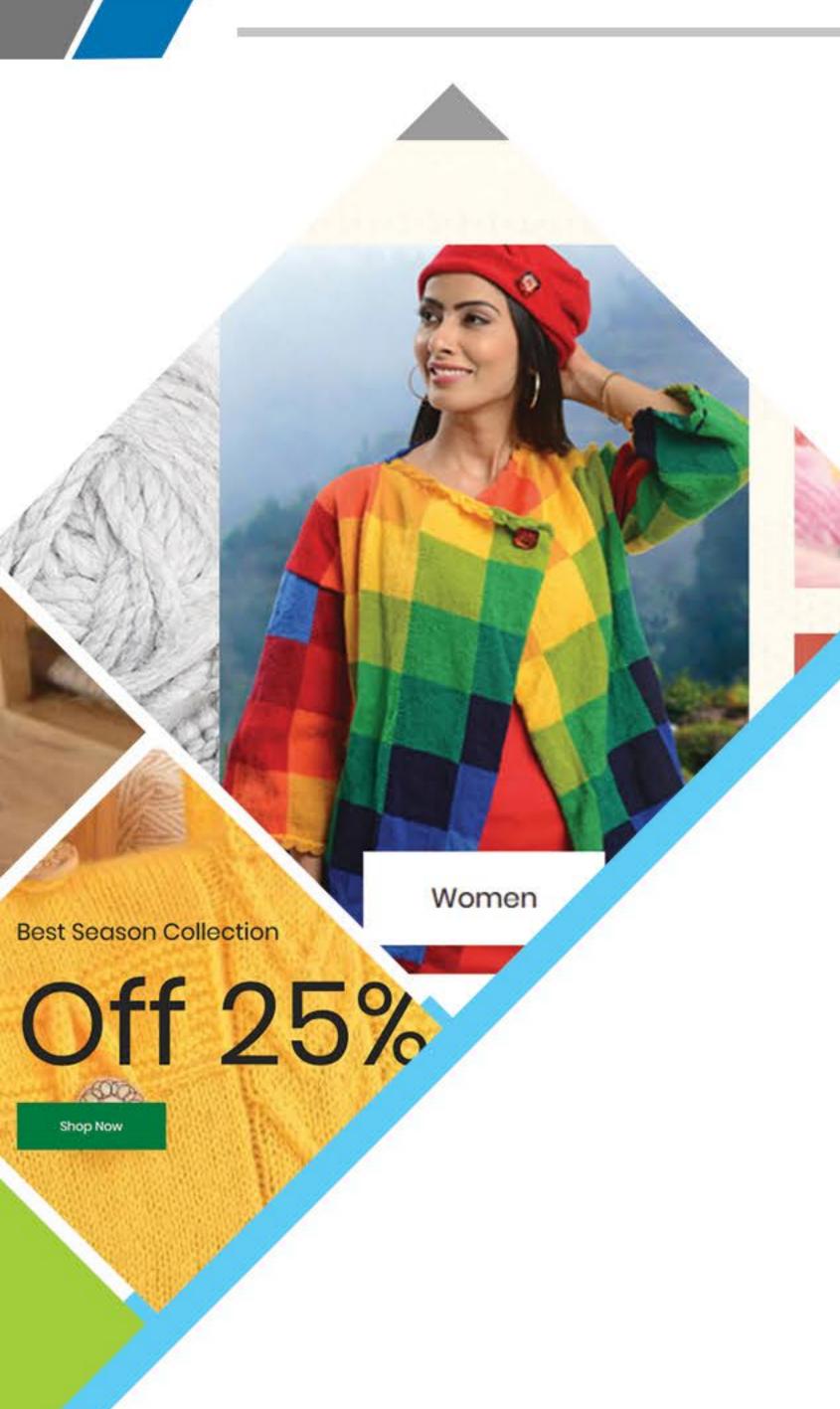












MOBILE APPLICATION (ANDROID & 10S)







Product Orders & Receipts

Produt Tracking

Puch Notification

ECOMMERCE WEB PORTAL & MOBILE APPLICATION

Here visitors will dynamic features such as browse products, view details of the products (quality, colour, size, cost), product variation and Product related offers and information. Registered user can view publicly available features & in Addition to this they can make purchase by adding products to the shopping cart. admin can view/manage all the products, content & purchases made by the registered users.

A complete and efficient web application which can provide the online shopping experience is the basic objective of the project. The web application can be implemented in the form of an android application with web view.

ECOMMERCE WEBSITE FEATURES



NON-REGISTERED USERS FEATURES

- View home banners of slide show gallery
- Browse Products
- View product details
- View FAQ's
- Become a Registered user
- View website information.



REGISTERED USER PANEL

- Login to the website
- Manage account
- My profile
- My orders
- History/Receipts

- Buy Products (checkout)
- Product history
- Manage Wishlist



ADMIN PANEL

- Login
- Dashboard
- Administrator user management
- Site members customer management
- Product Attribute management
- Product management
- Banner manager
- Order manager

- Shipping management
- FAQ management
- Email template
- Web Page content management
- Tax Management
- Location Management
- System Settings









POS AND INVENTORY MANAGEMENT SYSTEM

Pos & Inventory Management System is a all in one, solution for your retail store which enables you to sell your products seamlessly online as well as offline without extra efforts while maintaining your Supply Chain and GST accounting needs with easy integration into Existing Accounting software's. The focus is to integrate various functions like payments, accounting, supply chain management, inventory management and billing all into one Point of Sale Software.

KEY MODULE















1. Quick Reorder Management





- 3. API to integrate with Tally
- Paperless Purchase Ordering with Suppliers.
- 5. Efficient Inventory Contro
- Hassle Free collection of Online Payment from Customers











Sales and Payment

Mode Report

PETROL PUMP MANAGEMENT SYSTEM

Petrol Pump is the flagship Petrol Pump Software which enables you to manage your Petrol Pump remotely without you having to be there 24*7. Get real time reports like Attendance Reports, Sales and Evaporation Reports, Daily Accounts Reports and much more. Go digital with our 100 % paperless solution with easy accessibility via our Android App and Integration in Existing Automation Software of your Petrol Pump.



















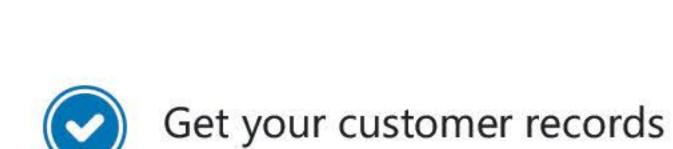
B2B PLATFORM

Bulk management software that manages your workflow from quotations to sales orders along with multi-tier pricing. Includes Cart, a B2B e-commerce platform. Products Showcase Portal is not limited just to images, text or videos there are other possible ways in which the information can be seen and received. And others information of products can be published and visible to customers through Portal.



Our Features

- Create Professional Sales Quotes For Customers In Just A Few Clicks
- Include Discounts and Taxes at the Item
 Level
- Conversion of confirmed Quotations Into Sales orders
- Generate PDF documents and Email Quotations On-the-go
- Allow guests to access to your B2B Store
- Managing your B2B orders



Update product details for your B2B store

ready for your B2B store

- Setting up multi currency sales on your B2B store
- Setting up product categories in the B2B store
- Acting as a customer in the B2B eCommerce portal
- Received Modified Value











DISTRIBUTOR MANAGEMENT SYSTEM

Distributor management software helps in tracking Secondary Sales, up-to end level, helping organizations streamline key factors of their channel sales from faster stock replenishment, reduction in inventory carrying costs to better production planning. Our Customizable Software has equipped with a powerful, yet simple to use distributor management software to help companies be the best at business.

KEY FEATURES

- Smart Suggestion Tools
- Advanced AI-Powered Features
- Generate Reports in no time
- Real-time updates on Sales
 Activities
- Easy to Plan. Easy to Execute.

 Easy to Use
- Meets the Needs of any Industries
- Integrated SFA

SYSTEM FEATURES Complete master AY A and price control Sales Order Management **Purchase Order** Management Channel Management Inventory Management **P Analytical tools Schemes and Claims** ==== Management





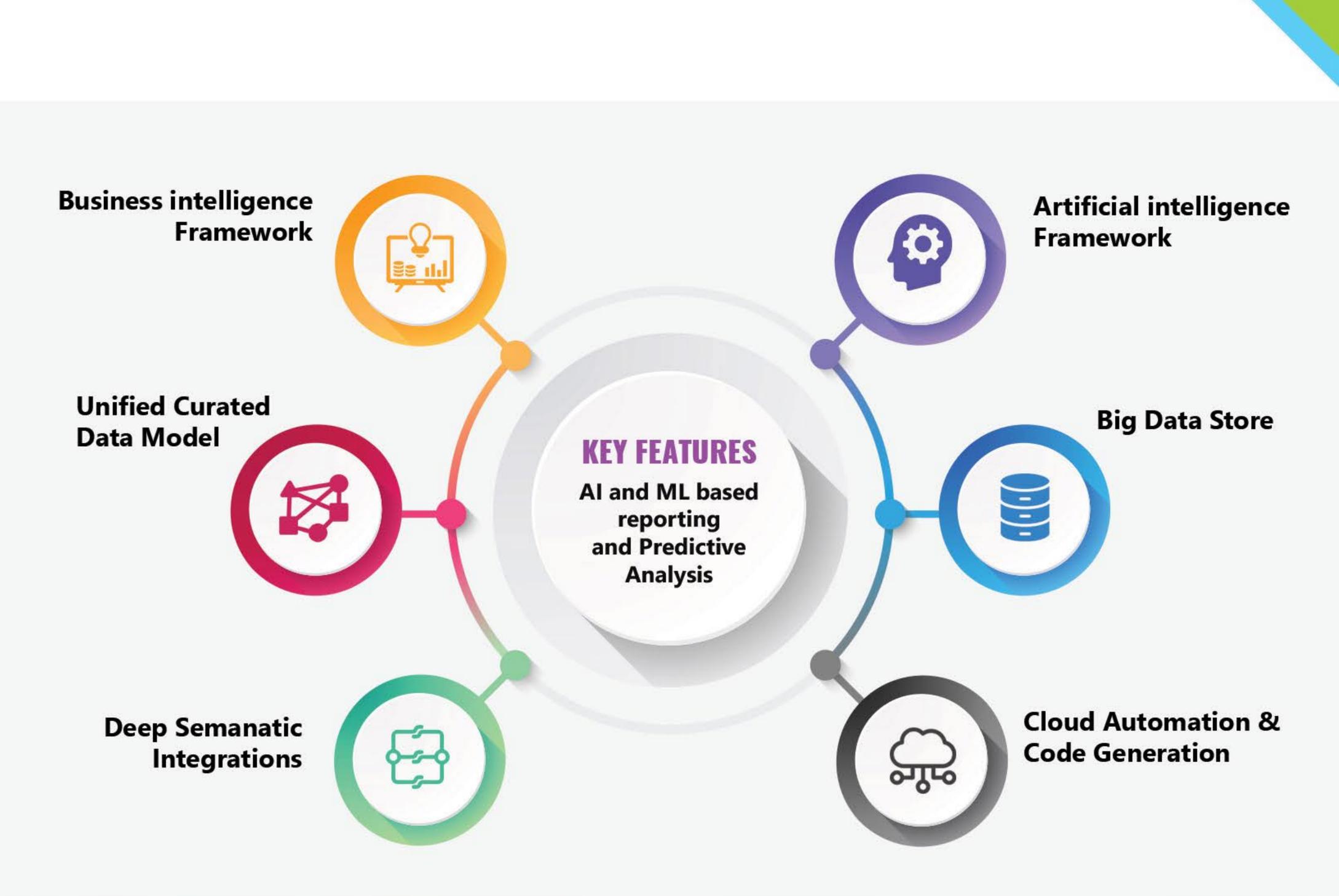




AI AND ML BASED REPORTING & PREDICTIVE ANALYSIS

Our platform is built from the ground up using our patented cloud automation and code generation methods to enable the agile, data-ops-oriented approach that underlies our solutions. Our Solutions is pioneering a cloud-native approach to building, deploying, and managing powerful IT analytics.

Our IT analytics platform delivers a range of end-user data visualization and analytical techniques that are powerful and easy to use. The IT dashboards can embed a range of visualizations to present insights that are clear and compelling. Our intuitive drag-and-drop interface makes it quick and easy to explore data using out-of-the-box grids, graphs, charts, and maps. Our solutions contains several pre-built IT dashboards that provide role-specific, actionable insights.











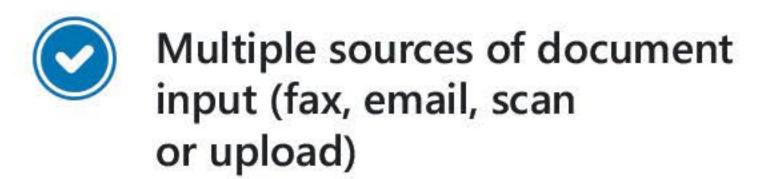


DOCUMENT MANAGEMENT SYSTEM

Document management controls the life cycle of documents in your organization — how they are created, reviewed, and published, and how they are ultimately disposed of or retained. Although the term "management" implies that information is controlled from the top of the organization, an effective document management system should reflect the culture of the organization that uses it. The tools that you use for document management should be flexible enough to enable you to tightly control a document's life cycle, if that fits your enterprise's culture and goals, but also to let you implement a more loosely structured system, if that better suits your enterprise.

KEY FEATURES





- Efficient document organization with the use of metadata, tags and categories
- Data protection, thanks to an extended permission management system
- Business role system for better protection of key data
- Access to data and documents from mobile devices

DOCUMENT MANAGEMENT SYSTEM FEATURES



ADMINISTRATORS USERS MANAGEMENT

The administrator user section shows the list of admin users accessing the panel. The admin can search and sort the list. The admin can even edit and delete the existing record.

- View Admin
- Search / Sort Admin users
- Change the Status of admin user (Active / Inactive)
- Add / Edit / Delete Admin Users



GROUP CREATION

- Admin can create or delete user group like legal group, Sales and Marketing Group, HR Group, Accounts Group.
- Admin can add/delete/edit groups.



PERMISSION FOR USER

- Admin can add/edit/delete users.
- Admin will send login credentials to user through web application.
- Admin can view list of users registered in Web Application.
- Admin can view activities of User.







